1. **What benefits will I receive by registering to use Match-Up II Online?**

   By registering to use Match-Up II Online, you’ll be able to conduct the behavior evaluation with ease, calculate automatic personality and triage scores, and generate individual dog reports with recommended training programs. You’ll also get access to the CSD training and resources page which will help you learn all about each part Match-Up II.

2. **How much space do I need to conduct the Match-Up behavior evaluation?**

   Most of the evaluation can be done in an 8 ft X 8 ft room. The run and freeze subtest requires more space (10 feet). This subtest can be done outside if necessary. In fact, the entire evaluation can be conducted outside, if that is the only space available, but in order to achieve the most accurate results, a quiet space with minimal distractions would be best.

3. **How do I calculate personality scores after I conduct the behavior evaluation (manually/online)?**

   **If you are using the online version of Match-Up II:** The personality scores are automatically generated for you!

   **If you are using the paper based version of Match-Up II:** Using your behavior evaluation worksheet, you’ll find behaviors that are grouped into “personality traits”. Certain behaviors within these traits are assigned a score, from 0 to 3, based on how strongly they reflect a trait. Review your recorded behaviors in the behavior evaluation worksheet and, for each subtest, enter the highest score for each trait. Do not add scores, use only the behavior which received the highest score. (For example, if a dog both licked and sniffed the person in Subtest 2, you would enter a score of 3 for Friendliness for Subtest 2 as lick receives a higher score than sniff).

4. **What does the Match-Up II Triage outcome report tell me?**

   The Behavioral Triage part of Match-Up II helps shelters make decisions about placement of each individual dog and a dog’s specific behavioral needs. The Triage points calculated will help a shelter choose the appropriate outcome category for a dog.

5. **Why should I become a CSD approved Match-Up II evaluator?**

   It is important for you to conduct the Match-Up II program correctly in order to receive the best results. Also, in order to accurately compare results from shelter to shelter, it is important that everyone performs the evaluation in a consistent manner. This will occur when people receive the training and testing that goes along with becoming an approved evaluator.

6. **How do I become a CSD approved Match-Up II evaluator?**

   Contact the CSD at csd@arlboston.org to setup CSD approved evaluator training.

   Coming this Fall: Match-Up II online training.

7. **What additional benefits will I get by becoming a CSD Shelter Partner?**

   Not only will you be able to conduct and view individual dog data online, but you will also have the ability to view dog data for your entire organization. Shelter partners are exclusive user groups that have the ability to manage/monitor the Match-Up II online program and dog data in the way that works best for their organization. Shelter partners manage all user accounts, can view and share all dogs being evaluated within the organization, and have the ability to generate comparative reports not only on the dogs within their organization but across other shelters nationwide. This marks the first-ever national metric allowing shelters to compare dog behavior by filtering fields such as age, gender, and geography. As a shelter partner, your organization also has immediate access to CSD expert advice.