

CSD Registration

Frequently Asked Questions

1. What benefits will I receive by registering to use Match-Up II Online as a Single User?

By registering as a Single User, you'll be able to conduct the behavior evaluation with ease, calculate automatic personality and triage scores, and generate individual dog reports with recommended training programs. You'll also get access to the CSD training and resources page which will help you learn all about every part Match-Up II Program.

2. Why should my organization become a CSD Shelter Partner?

By becoming a shelter partner, you'll receive get:

- Access to all Match-Up II training videos and tools
- Ability to conduct the behavior evaluation online with interactive subtest tools
- Get automated calculations of personality and triage results
- Recommendations and training resources for specific problem behaviors
- Ability to view, print and share individual dog reports
- Ability to generate comparative dog reports based on filtering fields such as age, gender, and geography across all other dogs in the database nationwide
- Ability to view and manage all accounts within your organization
- Access to the CSD's Expert Advice

3. Does it cost money to become a CSD Shelter Partner?

No, becoming a shelter partner is completely free.

4. How does registration work?

To sign up as a CSD shelter partner, you need to register online by clicking the 'Register Now' button.

5. Can anyone sign up to become a shelter partner?

Yes, anyone can sign up to become a shelter partner. However, all those that register need to understand what responsibilities come along with signing up as a shelter partner and understand the terms and conditions. The terms and conditions can be found in the footer of the website and can also be read while registering.

6. What responsibilities will my organization have?

The first person that signs up as a shelter partner for your organization will automatically become the administrator for all new accounts for your organization. It is recommended that a shelter manager or director be the first to register for your organization. As a shelter partner, your organization is responsible for setting up all additional user accounts for your organization. The administrator will be responsible for sending email invitations out to other colleagues in order to get them signed up for your organization. A shelter partner administrator has the ability to give administrator rights to any of the new accounts generated, if desired.

7. Could I still use Match-Up II Online without becoming a Shelter Partner?

Yes, if you register as a Single User, you will still be able to conduct Match-Up II Online, get access to the training videos, get automated calculations of personality and triage results, and print individual dog reports. However, you will NOT be able to generate comparative reports based on filtering fields or be able to view other dog data throughout your organization. You'll only be able to view info on the dogs you entered as an individual user. You will NOT have access to the CSD's expert advice.

8. What does the "Ability to view and manage all accounts within your organization" mean?

Unlike the standard Match-Up II online user account (where users can only view information on the dogs they've entered as individuals), Shelter Partners are able to view and share information on all dogs entered within the organization. This allows your organization to collectively work on dogs together. For instance, one colleague may want to enter the behavioral history, while another colleague may enter the behavior evaluation information. Having shelter partner access allows users to see and update information on all dogs entered by the organization as a whole.